



# Medicaid-Reimbursable School-Based Telehealth Services

Key Terms	
<b>AS</b> – Audiology Services <b>BH</b> – Behavioral health <b>DS</b> – Distant site (service provider is located in the school) <b>EPSDT</b> – Early and Periodic Screening, Diagnostic, and Treatment <b>IEP</b> - Individualized Education Plan <b>LEA</b> – Local Education Agencies <b>NS</b> – Nursing Services	<b>OS</b> – Originating site (student receiving services is located in the school) <b>OT</b> – Occupational therapy <b>PCS</b> – Personal care services <b>PS</b> – Physician Services <b>PT</b> – Physical therapy <b>SLT</b> – Speech/language therapy

State	Pre-COVID-19 Medicaid reimbursement policies for school-based telehealth services	Medicaid reimbursement for school-based telehealth services policy changes during COVID-19	State guidance on Medicaid reimbursement for school-based telehealth services
Alabama	Clinically appropriate Medicaid reimbursable IEP services	—	<ul style="list-style-type: none"> <li>• <a href="#">LEA Provider Manual</a> (January 2021)</li> </ul>
Alaska **	—	BH, OT, PT, SLT	<ul style="list-style-type: none"> <li>• <a href="#">Temporary Expansion of Medicaid Telemedicine Coverage</a> (March 2021)</li> </ul>
Arizona	—	BH, OT, PT, SLT  Some services allowed during COVID-19 will be <a href="#">permanent</a> , <a href="#">while others will be temporary</a>	<ul style="list-style-type: none"> <li>• <a href="#">Arizona Health Care Cost Containment System Telehealth Services</a></li> <li>• <a href="#">Frequently Asked Questions (FAQs) Regarding Coronavirus Disease 2019 (COVID-19)</a> (January 2021)</li> <li>• <a href="#">School Based Claiming: Telehealth Services</a> (April 2020)</li> </ul>
Arkansas **	—	All IEP Services	<ul style="list-style-type: none"> <li>• <a href="#">Use of Telemedicine to Provide Occupational, Physical and Speech Therapy during COVID-19 Outbreak</a> (March 2020)</li> <li>• <a href="#">Guidance for School-Based Therapy Service Delivery during COVID-19 Outbreak Medicaid in the Schools</a> (April 2020)</li> </ul>

State	Pre-COVID-19 Medicaid reimbursement policies for school-based telehealth services	Medicaid reimbursement for school-based telehealth services policy changes during COVID-19	State guidance on Medicaid reimbursement for school-based telehealth services
			<ul style="list-style-type: none"> <li>• <a href="#">School Health Services COVID-19 School Closure Guidance</a></li> </ul>
California	<a href="#">SLT</a>	All EPSDT Services  <a href="#">California is proposing to make these changes permanent.</a>	<ul style="list-style-type: none"> <li>• <a href="#">Temporary directive</a> (April 2020)</li> <li>• <a href="#">Policy and Procedure Letter 20-014R</a> (September 2020)</li> <li>• <a href="#">Local Educational Agency Medi-Cal Billing Option Program</a> (October 2020)</li> <li>• <a href="#">LEA Billing, Provider Manual</a> (September 2018)</li> </ul>
Colorado	BH, PCS, PS, PT, NS, OT, SLT	—	<ul style="list-style-type: none"> <li>• <a href="#">School Health Services Program Manual: Covered Services</a> (2020)</li> </ul>
Connecticut	—	BH, PT, OT, SLT	<ul style="list-style-type: none"> <li>• <a href="#">CMAP COVID-19 Response – Bulletin 11: Emergency School Based Child Health (SBCH) Program Changes</a> (March 2020)</li> </ul>
Delaware	<a href="#">BH, EPSDT assessment, OT, PT, SLT</a>	—	<ul style="list-style-type: none"> <li>• <a href="#">Changes to Telehealth Policies to Respond to COVID-19</a> (April 2020)</li> <li>• <a href="#">School Based Health Services Provider Policy Manual</a> (August 2018)</li> </ul>
District of Columbia **	<b>DS:</b> — <b>OS:</b> <a href="#">BH, SLT</a>	—	<ul style="list-style-type: none"> <li>• <a href="#">Telemedicine Provider Guidance</a> (March 2020)</li> <li>• <a href="#">Medicaid Reimbursement Guidelines for Participating Local Education Agencies</a></li> </ul>
Florida **	—	OT, PT, SLT, BH	<ul style="list-style-type: none"> <li>• <a href="#">Memorandum: Mental and Behavioral Health and Telehealth Services for Florida Students</a> (May 2020)</li> </ul>
Georgia **	<b>DS:</b> — <b>OS:</b> PT, SLT	—	<ul style="list-style-type: none"> <li>• <a href="#">Telehealth Guidance</a> for Medicaid/PeachCare Kids/Fee-for-service Providers (March 2020)</li> <li>• <a href="#">Telemedicine Guidance Policy Manual</a> (October 2020)</li> </ul>
Hawaii	All IEP services: <a href="#">BH, NS, OT, PT, SLT</a>	—	<ul style="list-style-type: none"> <li>• <a href="#">HI Rev Stat § 346-59.1</a> (2017)</li> <li>• <a href="#">School-based Medicaid Claiming Program, Special Education, Hawaii Department of Education</a></li> </ul>
Idaho	—	All IEP services including AS, BH, OT, PT, SLT	<ul style="list-style-type: none"> <li>• <a href="#">Guidelines for Providing Medicaid School-Based Services During the COVID-19 Pandemic</a> (April 2020)</li> <li>• <a href="#">Medicaid School-Based Services Guidance for Back-to-School</a> (August 2020)</li> <li>• <a href="#">Idaho Medicaid Provider Handbook</a> (July 2019)</li> </ul>

State	Pre-COVID-19 Medicaid reimbursement policies for school-based telehealth services	Medicaid reimbursement for school-based telehealth services policy changes during COVID-19	State guidance on Medicaid reimbursement for school-based telehealth services
Illinois **	—	<b>DS:</b> <a href="#">All IEP services</a> including AS, BH, OT, PT, SLT <b>OS:</b> —	<ul style="list-style-type: none"> <li>• <a href="#">Provider Notice: Telehealth Services Expansion Prompted by COVID-19</a> (March 2020)</li> <li>• <a href="#">FAQs for Illinois Medicaid Virtual Healthcare Expansion/Telehealth Emergency Rules</a> (May 2020)</li> <li>• <a href="#">Handbook for LEAs</a> (February 2014)</li> </ul>
Indiana **	—	<a href="#">All IEP services except audiology, PT, and transportation</a>	<ul style="list-style-type: none"> <li>• <a href="#">School-Based Medicaid</a> (December 2020)</li> <li>• <a href="#">Medicaid Medical Billing of Health-related IEP Services</a> (December 2020)</li> </ul>
Iowa	<b>DS:</b> — <b>OS:</b> <a href="#">BH</a>	All IEP services <a href="#">clinically appropriate to be delivered via telehealth</a>	<ul style="list-style-type: none"> <li>• <a href="#">COVID-19 Provider FAQs: Telehealth</a></li> <li>• <a href="#">SF 2261</a> (2020)</li> </ul>
Kansas	<a href="#">AS, SLT</a>	<a href="#">All IEP services</a>	<ul style="list-style-type: none"> <li>• <a href="#">Bulletin 20062: Expansion of Telemedicine Services Allowed by ECI and LEA Providers During COVID-19 Emergency</a> (June 2020)</li> <li>• <a href="#">Kansas Medical Assistance Program, Fee-for-Service Provider Manual: Local Education Agency</a> (January 2020)</li> </ul>
Kentucky	<a href="#">BH, NS, OT, PT, SLT</a>	All clinically appropriate services delivered via telehealth during the public health emergency were eligible for reimbursement.	<ul style="list-style-type: none"> <li>• <a href="#">Kentucky Medicaid School Based Technical Assistance Guide 2020-2021</a> (December 2020)</li> </ul>
Louisiana	—	<a href="#">BH (only for school-based health centers that are licensed behavioral health service providers)</a>	<ul style="list-style-type: none"> <li>• <a href="#">Handbook for School-Based Medicaid Services</a> (October 2016)</li> <li>• <a href="#">Informational Bulletin 20-4: Telemedicine/Telehealth Facilitation of Mental Health Rehabilitation Services During the COVID-19 Declared Emergency</a> (October 2020)</li> </ul>
Maine	All IEP services clinically appropriate to be delivered via telehealth	—	<ul style="list-style-type: none"> <li>• <a href="#">MaineCare in Education Billing Guide 2020</a> (November 2020)</li> <li>• <a href="#">Back to School Guidance 2020 (September 2020)</a></li> </ul>
Maryland **	<a href="#">IEP/IFSP Service Coordination</a>	<a href="#">BH, PT, OT, SLT and nutritional counseling</a>	<ul style="list-style-type: none"> <li>• <a href="#">Telehealth Guidance for School-Based Health Centers during the COVID-19 Public Health Emergency</a> (September 2020)</li> </ul>

State	Pre-COVID-19 Medicaid reimbursement policies for school-based telehealth services	Medicaid reimbursement for school-based telehealth services policy changes during COVID-19	State guidance on Medicaid reimbursement for school-based telehealth services
			<ul style="list-style-type: none"> <li>• <a href="#">Maryland Medical Assistance EPSDT &amp; School Health-Related Services Billing Instructions</a> (July 2020)</li> <li>• <a href="#">Maryland Medical Assistance Program IEP/IFSP Provider Alert</a></li> </ul>
Massachusetts **	—	<p><u>Any services deemed clinically appropriate: AS, BH, EPSDT, dental services, NS, OT, PCS, PS, PT, SLT</u></p> <p>May be permanent <u>pending potential policy changes</u></p>	<ul style="list-style-type: none"> <li>• <a href="#">School-Based Medicaid Program COVID-19 Telehealth Q&amp;A</a> (March 2020)</li> <li>• <a href="#">Guidance on selected school health regulations during the COVID-19 Public Health Emergency</a> (August 2020)</li> <li>• <a href="#">MassHealth School-Based Medicaid Program: Direct Service Claiming (DSC) Program Guide</a> (August 2020)</li> <li>• <a href="#">School-Based Medicaid Program LEA Covered Services &amp; Qualified Practitioners</a> (July 2019)</li> </ul>
Michigan	<p><b>DS:</b> AS, SLT</p> <p><b>OS:</b> —</p>	<p><b>DS:</b> <a href="#">BH</a></p> <p><b>OS:</b> AS, BH, SLT</p> <p>Policy changes made permanent</p>	<ul style="list-style-type: none"> <li>• <a href="#">Public Act 101 of 2020</a> (June 2020)</li> <li>• <a href="#">Medicaid Provider Manual</a> (January 2021)</li> <li>• <a href="#">Michigan Medicaid Policy Information Sheet</a> (January 2018)</li> </ul>
Minnesota	All IEP Services	—	<ul style="list-style-type: none"> <li>• <a href="#">Question 14 in Special Education and COVID-19 Q&amp;A- Minnesota Department of Education</a> (August 2020)</li> <li>• <a href="#">2020-21 Planning Guidance for Minnesota Public Schools</a> (January 2021)</li> <li>• <a href="#">Minnesota Provider Manual, COVID-19</a> (February 2021)</li> </ul>
Mississippi	<p><b>OS:</b> SLT, OT, PT</p> <p><b>DS:</b> —</p>	<b>DS:</b> SLT, OT, PT	<ul style="list-style-type: none"> <li>• <a href="#">Mississippi Medicaid State Plan</a></li> </ul>
Missouri **	OT, PT, SLT, BH	—	<ul style="list-style-type: none"> <li>• <a href="#">Missouri School Boards' Association's Pandemic Recovery Considerations: Re-Entry and Reopening of Schools</a> (August 2020)</li> <li>• <a href="#">SB 579</a> (2016) allows schools to receive Medicaid reimbursement for services delivered via telehealth</li> </ul>

State	Pre-COVID-19 Medicaid reimbursement policies for school-based telehealth services	Medicaid reimbursement for school-based telehealth services policy changes during COVID-19	State guidance on Medicaid reimbursement for school-based telehealth services
Montana	—	<a href="#">All Montana Medicaid covered services that are medically necessary and clinically appropriate for delivery via telemedicine/telehealth, comport with guidelines in provider manual, and are not a service required to be face-to-face</a>	<ul style="list-style-type: none"> <li>• <a href="#">School-Based Services Manual</a> (March 2020)</li> <li>• <a href="#">FAQs on Telemedicine / Telehealth</a></li> <li>• <a href="#">Suspension of Face-to-Face Requirements for Some Medicaid Programs (April 2020)</a></li> <li>• <a href="#">Medicaid Coverage and Reimbursement Policy for Telemedicine/Telehealth (March 2020)</a></li> </ul>
Nebraska	<a href="#">All school-based services, excluding nursing, personal assistance, and transportation</a>	—	<ul style="list-style-type: none"> <li>• <a href="#">General Statewide Telehealth – COVID-19 FAQs</a> (April 2020)</li> </ul>
Nevada **	—	<a href="#">Clinically appropriate services within the health care professional's scope of practice</a>	<ul style="list-style-type: none"> <li>• <a href="#">Transmittal Letter: Medicaid Services Manual Changes, Chapter 2800 – School Health Services</a> (March 2020)</li> </ul>
New Hampshire **	—	All direct services that would have previously been rendered and Medicaid covered as face-to-face, including both medical and behavioral health services	<ul style="list-style-type: none"> <li>• <a href="#">NH Medicaid to Schools Supplemental Fact Sheet COVID-19 Preparedness and Response</a> (May 2020)</li> </ul>
New Jersey **	—	<a href="#">All related IEP services, including but not limited to, counseling, OT, PT, NS, SLT</a>	<ul style="list-style-type: none"> <li>• <a href="#">Providing Special Education and Related Services to Students with Disabilities During Extended School Closures as a Result of COVID-19</a> (April 2020)</li> </ul>
New Mexico **	<a href="#">All IEP Services</a>	—	<ul style="list-style-type: none"> <li>• <a href="#">New Mexico Administrative Code 8.310.2</a></li> </ul>
New York **	—	<a href="#">All School Supportive Services</a>	<ul style="list-style-type: none"> <li>• <a href="#">FAQs on Medicaid Telehealth Guidance during the COVID-19 State of Emergency</a> (May 2020)</li> </ul>
North Carolina **	—	AS, OT, PT, SLT, BH	<ul style="list-style-type: none"> <li>• <a href="#">Virtual Related Services: Guidance &amp; Resources for Providers in NC Public Schools</a> (June 2020)</li> </ul>
North Dakota	All IEP Services	—	<ul style="list-style-type: none"> <li>• <a href="#">North Dakota Medicaid Provider Manual</a> (April 2021)</li> </ul>

State	Pre-COVID-19 Medicaid reimbursement policies for school-based telehealth services	Medicaid reimbursement for school-based telehealth services policy changes during COVID-19	State guidance on Medicaid reimbursement for school-based telehealth services
			<ul style="list-style-type: none"> <li>• <a href="#">North Dakota Medicaid COVID-19 Temporary Telehealth Policy</a> (March 2020)</li> </ul>
Ohio	<p><b>OS:</b> AS, OT, PT, SLT, NS, BH, limited transportation and TCM services when included in student's IEP</p> <p>Other telehealth services (e.g., DS services) may be reimbursed through contracts and/or special programming</p>	<a href="#">All Medicaid School Program services included in student's IEP</a>	<ul style="list-style-type: none"> <li>• <a href="#">Telehealth Guidelines for Service Providers</a> (August 2020)</li> <li>• Ohio Administrative Code <a href="#">5160-35: Medicaid School Program</a>;</li> <li>• Ohio Final Rule <a href="#">5160-1-18: Telehealth</a>;</li> <li>• Ohio School Based Health Toolkit (including Healthy Student Profiles <a href="http://education.ohio.gov/Topics/Student-Supports/School-Based-Health-Care-Support-Toolkit">http://education.ohio.gov/Topics/Student-Supports/School-Based-Health-Care-Support-Toolkit</a>;</li> <li>• <a href="#">Telehealth Billing Guidelines in Response to COVID</a></li> </ul>
Oklahoma **	—	<a href="#">BH, SLT, OT, PT</a>	<ul style="list-style-type: none"> <li>• <a href="#">FAQ – Expanded Use of Telehealth for School-Based Health Services During COVID-19</a></li> </ul>
Oregon	Eligible school based health services per an IFSP/IEP	—	<ul style="list-style-type: none"> <li>• <a href="#">Telemedicine/Telehealth Coverage during the COVID-19 Emergency: Guidance for Public Education Providers Billing Oregon Medicaid for School-Based Health Services</a> (April 2020)</li> <li>• <a href="#">Physical Therapy and Telehealth in Schools FAQ</a> (February 2021)</li> <li>• <a href="#">Occupational Therapy and Telehealth in Schools FAQ</a> (December 2020)</li> <li>• <a href="#">School Speech-Language Pathology and Telehealth FAQ</a> (December 2020)</li> <li>• <a href="#">School Nursing and Telehealth FAQ</a> (October 2020)</li> <li>• <a href="#">Telemental Health in Schools</a> (October 2020)</li> <li>• <a href="#">Oregon Health Authority, Health Systems Division: Medical Assistance Programs, Division 133: School-Based Health Services</a></li> </ul>
Pennsylvania **	—	OT, PT, SLT, Social Work and Counseling	<ul style="list-style-type: none"> <li>• <a href="#">Providing Direct Services via Telemedicine in the School-Based ACCESS Program (SBAP) During the COVID-19 Emergency</a> (April 2020)</li> </ul>
Rhode Island **	—	—	—

State	Pre-COVID-19 Medicaid reimbursement policies for school-based telehealth services	Medicaid reimbursement for school-based telehealth services policy changes during COVID-19	State guidance on Medicaid reimbursement for school-based telehealth services
South Carolina	—	<a href="#">SLT, PT, OT</a>	<ul style="list-style-type: none"> <li>• <a href="#">South Carolina Department of Education Office of Medicaid Services FAQs- Providing Medicaid Telehealth Services</a> (April 2020)</li> </ul>
South Dakota	<a href="#">SLT</a>	<a href="#">PT, OT, BH</a>	<ul style="list-style-type: none"> <li>• <a href="#">South Dakota Medicaid Billing and Policy Manual: School Districts</a> (December 2020)</li> <li>• <a href="#">South Dakota Medicaid Billing and Policy Manual: Telemedicine Services</a> (January 2021)</li> </ul>
Tennessee	—	PT, SLT, OT	<ul style="list-style-type: none"> <li>• <a href="#">School Reopening Toolkit: Teleservices</a> (June 2020)</li> <li>• TennCare Billing Manual: TN School <a href="#">Districts</a></li> <li>• Memo to MCOs – Telehealth <a href="#">and</a> Telephone Extension (February 2021)</li> </ul>
Texas	<b>DS:</b> — <b>OS:</b> <a href="#">OT and SLT</a>	<a href="#">AS, BH, OT, PT, SLT, PS</a>	<ul style="list-style-type: none"> <li>• <a href="#">COVID-19 SHARS and MAC Program FAQs</a></li> <li>• <a href="#">SHARS Services Provided Through Telemedicine or Telehealth</a> (April 2020)</li> <li>• <a href="#">Texas Medicaid Provider Procedures Manual - Children's Services Handbook</a> (Section 3 School Health and Related Services) (March 2021)</li> </ul>
Utah **	—	<a href="#">Any covered Medicaid related service that is clinically appropriate and does not require hands-on care</a>	<ul style="list-style-type: none"> <li>• <a href="#">Utah Medicaid Guidance: Distance Education Q&amp;A for COVID-19 Emergency</a></li> </ul>
Vermont	—	<a href="#">All previously Medicaid reimbursable IEP services</a>	<ul style="list-style-type: none"> <li>• <a href="#">Virtual Special Education Services Reimbursable Through Medicaid FAQ</a> (March 2020)</li> <li>• <a href="#">School-Based Health Services and Education Medicaid Telemedicine during Continuity of Learning FAQ</a> (May 2020)</li> </ul>
Virginia **	<b>DS:</b> SLT <b>OS:</b> —	AS, BH, NS, OT, PT, SLT	<ul style="list-style-type: none"> <li>• <a href="#">VDOE Special Education and Student Services FAQ</a> (October 2020)</li> </ul>

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Washington	<a href="#">All IEP Services</a>	—	<ul style="list-style-type: none"><li>• <a href="#">School-Based Health Care Services COVID-19 Billing FAQ</a> (January 2021)</li><li>• <a href="#">School-Based Health Care Services Billing Guide</a> (October 2020)</li></ul>
West Virginia **	<a href="#">PT, OT, SLT, BH</a>	—	<ul style="list-style-type: none"><li>• <a href="#">West Virginia Health &amp; Human Resources, Bureau for Medical Services, CH 538 School Based Health Services- 538.9 Telehealth</a> (August 2019)</li></ul>
Wisconsin	All clinically appropriate IEP services except transportation and attendant care when telehealth is identified as an appropriate modality in the IEP	—	<ul style="list-style-type: none"><li>• <a href="#">Teleservice Considerations for Related Services During the Current Public Health Emergency</a> (October 2020)</li></ul>
Wyoming	—	—	—
TOTAL (51)	AS: 3 BH: 8 NS: 3 OT: 8 PCS: 2 PS: 1  PT: 8 SLT: 15 IEP: 10 EPSDT: 0	AS: 3 BH: 14 NS: 1 OT: 13 PCS: 0 PS: 1  PT: 13 SLT: 11 IEP: 10 EPSDT: 6 Other: 3	Provider manuals: 22  Laws and regulations: 7  COVID-19 guidance: 63  Other guidance: 8

\*\*The information NASHP compiled about this state was not confirmed by the state's Medicaid agency.