

“Keeping it Tops” with Practices

There are many competing initiatives for a practice. It will be important to explore what mechanisms you will use for connecting with them. Your strategies may include but not limited to:

- 1-Develop a contact list from your trainings. Build a listserv sending periodic emails.
- 2-Develop a letter to providers inquiring about their office process at some timeframe after your training.(see sample in the State Samples Book)
- 3-Identify providers who are not coding the 96110 on their claims. Send them an educational letter offering support where possible.
- 4-Develop displays for conferences to include any EPSDT, AAP, or AFP conferences.
- 5-Develop a quality improvement group to include practices and community partners. Meet on some frequency to hear about policy changes, strategies for integrating screening, and challenges at the practice.(see sample agenda)
- 6-Develop an audit requirement, if applicable, for EPSDT audits through the Medicaid agency. For any providers not engaged in screening then provide resources.
- 7-Train EPSDT local Coordinators on elements of screening and referral. They can act as a resource in supporting practices.
- 8-Meet with AAP and/or AFP chapter's office manager's group. Discuss successes and challenges.
- 9-Meet with providers through your AAP & AFP Open Forum Meetings. If not available, explore opportunities to institutionalize these type of meetings.