

CAROLINA  
ACCESS II



# Guilford Access Partnership

Guilford County Department of Public Health

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Ms. Sherry Hay  
ABCD Grant Administrator  
ORDRHD  
309 Ashe Avenue  
Raleigh, NC 27606

RE: "If It Worked for Us..."

Dear Sherry:

The Moses Cone Family Practice Center in Greensboro, NC serves as the model office for our residency program, which has six full-time physician faculty and twenty-four residents, eight at each of three levels. We serve a largely lower-socioeconomic patient population, many of whom are covered by Medicaid.

The ABCD program was implemented in this challenging environment last year. Why challenging, you ask? The thirty physicians are only in the office two or three half-days each week on average. Residents have many competing demands for their time. Every year, we turn over more than one quarter of our physicians. Nurses strain to keep track of the forms required by our practice protocols and the various studies, initiatives and patient-assistance programs in which we participate.

Unlike the average private practice, we expected that the ABCD program not only improve patient care by screening for developmental delays, but also educate our residents about normal growth and development. And, in the process, it should not interrupt patient flow.

*After a year's experience, I am delighted to report that the ABCD program has exceeded all our expectations.* The forms are more comprehensive than our previous protocol. Their greater sensitivity has allowed us to identify more at-risk children and refer them for early intervention. Due to the ease of administration, the program has been well accepted by the nurses and physicians. Through the program, our residents have improved their knowledge base for normal childhood developments and screening for developmental delays.

Overall, our office rates this program as a resounding success. I highly recommend it to you. I am confident that if it works well for our office, it will work well for yours.

William A. Hensel, MD  
Medical Director, Guilford Access Partnership  
Medical Director, Moses Cone Family Practice Center  
Professor, Department of Family Medicine, UNC School of Medicine