

CALIFORNIA 2-1-1 COUNTIES AND CONTACT INFORMATION

County	Agency Designated by CPUC to Utilize the 2-1-1 Dialing Code - Or Application in Review Status*	2005 Census Population	Active Date	2-1-1 Calls Handled in 2007	Website	Contacts	Emphasis on developmental services?
Ventura	Interface Children and Family Services	796,106	Feb-05	19,794	211ventura.org	Dave Smith, UW Ventura County (805) 485-6288 x 251 dsmith@vcunitedway.org Erik Sternad Executive Director 805-485-6114, ext. 640 esternad@icfs.org Nancy Firment 2-1-1 Ventura County 805-4	
Los Angeles	211 LA County (Los Angeles)	9,935,475	July-05	397,471	211lacounty.org	Maribel Marin, 211 LA (626) 350-1841 x 2100 mmarin@211la.org	
Orange	211 OC (Orange County)	2,988,072	July-05	52,194	211oc.org	Judy Bowden, Executive Director, 211 Orange County (949) 764-1320 jbowden@211oc.org Rebecca Hernandez-- Help Me Grow-- 714.939.7122 rhernan2@uci.edu	Yes, through Help Me Grow
Riverside	Volunteer Center of Riverside County	1,946,419	July-05	54,206	vcrivco.org	Tes Ayenew, Volunteer Center of Riverside County (951) 686-4402 x 112 tayenew@vcrivco.org	
San Diego	211 San Diego County	2,933,462	July-05	262,161	211sandiego.org	John Ohanian, CEO 2-1-1 San Diego, 858-300-1303 johanian@211sandiego.org	
Santa Barbara	Family Service Agency of Santa Barbara	400,762	July-05	16,012	211sbcounty.org	Tarek Kanaan, 211 Coordinator, Family Service Agency of Santa Barbara (805) 965-1001 tarekk@fsacares.org	
Contra Costa	Contra Costa Crisis Center	1,017,787	Feb-06	10,697	crisis-center.org	John Bateson, Contra Costa Crisis Center (925) 939-1916 johnb@crisis-center.org	
San Francisco	United Way of the Bay Area - HELPLINK	739,426	March-06	32,325	211bayarea.org	Ed Schoenberger, UWBA (415) 808-4304 eschoenberger@uwba.org	
San Bernardino	Inland Empire United Way	1,963,535	Sep-06	52,108	211sb.org	Gary Madden, Inland Empire United Way gmadden@ieuw.org	
Alameda	Eden I&R, Inc.	1,448,905	Jul-07	11,439	edenir.org	Barbara Bernstein, Eden I&R (510) 537-2710 x 8 bbernstein@edenir.org	
Santa Clara	United Way Silicon Valley	1,699,052	Feb-07	13,639	uwsv.org	Mark Walker, UW Silicon Valley (408) 345-4302 mark.walker@uwsv.org Kirstin Ruf, 2-1-1 Manager, Santa Clara County (408) 345-4336 kirstin.ruf@uwsv.org	
Kern	Community Action Partnership of Kern	756,825	Oct-07	10,833	211kerncounty.org	Romala Ramkissoon, Division Director Community Action Partnership of kern Tel No: 661-336-5236 ext. 177 e-mail: rramkiss@capk.org Deborah Meza, 2-1-1 Program Manager Tel No: 661-336-5236 e	

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Stanislaus	United Way of the Stanislaus Area, Inc.	505,505	Oct-07	2,330	uwaystan.org	Judi Thompson, UW of Stanislaus (209) 523-4562 jthompson@uwaystan.org Tom Ciccarelli, Director, United Way Stanislaus tciccarelli@uwaystan.org Linda Tagholm, 211 Manager Itagho	
San Luis Obispo	HOTLINE of San Luis Obispo	255,478	Nov-07	2,611	slohotline.org	Linda McGregor, Hotline of San Luis Obispo (805) 544-6016 linda@slohotline.org	
Fresno	United Way of Fresno - 211 Central Valley	877,584	Dec-07	69	211centralvalley.org	Anthony Richardson, UW Fresno County (559) 243-3694 arichardson@unitedwayfresno.org Ann Vermel, Acting Chief of Operations United Way of Fresno County (559) 243-3668 avermel@unitedwayfresno.org	
Marin	United Way of the Bay Area - HELPLINK	246,960	Nov-07	w/SF #	211bayarea.org	Ed Schoenberger, UW Bay Area (415) 808-4304 eschoenberger@uwba.org	
Solano	United Way of the Bay Area - HELPLINK	411,593	Nov-07	w/SF #	211bayarea.org	Ed Schoenberger, UW Bay Area (415) 808-4304 eschoenberger@uwba.org	
Napa	United Way of the Bay Area - HELPLINK	132,764	Feb-08		211bayarea.org	Ed Schoenberger, UW Bay Area (415) 808-4304 eschoenberger@uwba.org	
Sacramento	Community Services Planning Council - InfoLine Sacramento	1,363,482	Feb-08		communitycouncil.org	Nancy Findeisen, Community Services Planning Council (916) 447-7063 nfindeisen@communitycouncil.org Nancy D. Vasquez, Program Manager, Area 4 A	
Active 2-1-1s as of February 11, 2008 = 84% of		30,419,192					
Madera	United Way of Fresno - 211 Central Valley	142,788	2008		211centralvalley.org	Anthony Richardson, UW Fresno County(559) 243-3694 arichardson@unitedwayfresno.org Mary Long, Community Action Partnership of Madera County (559) 673-9173 Mlong@maderacap.org	
San Mateo	United Way of the Bay Area - HELPLINK	699,610	2008		211bayarea.org	Ed Schoenberger, UW Bay Area (415) 808-4304 eschoenberger@uwba.org Diane Shakoor, Community Action Agency of San Mateo County (650) 595-1342 dshakoor@caasm.org	
Tulare	United Way of Fresno - 211 Central Valley	410,874	2008		211centralvalley.org	Anthony Richardson, UW Fresno County (559) 243-3694 arichardson@unitedwayfresno.org Lily Rivera-Graves, Community Services Employment Training (559) 732-4194	

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2-1-1s to be active as of Dec 2008 = cumulative 88% of		31,672,464					
Kings	United Way of Kings County	143,420	2009			Nanette Villareal, UW of Kings County (559) 584-1536 nanettev@kingsunitedway.org Scott Waite, Kings First 5 559-585-0814 scott.waite@co.kings.ca.us	
Monterey	United Way of Monterey	412,104	2009			Mary Adams, UW Monterey County (831) 372-8026 madams@unitedwaymcca.org Jerome Burstein, UW Consultant, jeromeburstein@hotmail.com Katy Castagna, Director of Community Impact and	
San Benito	United Way of Monterey	55,936	2009			Mary Adams, UW Monterey County (831) 372-8026 madams@unitedwaymcca.org Potential Contacts: Casey Castillo, Executive Director, First 5 San Benito, 831-634-2046 caseycastillo@sbcglobal.net	
Shasta	Help Inc.	179,904	2009			Matt Ruby, HelpInc. (530) 225-5255 mruby@helpshasta.org Potential Contacts: Laura Roberts , Executive Director, First 5 Lassen 530-257-9600 x12 laura@lassendm.com	
Sonoma	United Way Sonomo-Mendocino-Lake	466,477	2009			Renee Tolliver, Project Manager 2-1-1 Sonoma County, Volunteer Center of Sonoma County (707) 573-3399 rtolliver@volunteernow.org Phyllis Onstad, Volunteer Center	
2-1-1s to be active as of Dec 2009 = cumulative 91% of		32,930,305					